



Willowbrae - Melton

Residential Aged Care

24 September 2020

Dear Residents & Families

COVID-19 Update – #34

With numbers across Melbourne continuing to show a very promising downward trend, thanks to the majority doing the right thing, we are doing much better than anticipated and at this stage are well and truly on track for Stage 4 restrictions to be eased from 28th September.

Clearly the next month is going to be crucial in our fight against COVID. Whilst we are empathetic to the challenge that visitor restrictions creates for residents and families, they are in line with current guidelines for all members of our community. Given we are responsible for the wellbeing of the most vulnerable members of that community, at this stage we do not anticipate making any changes to current restrictions until after 26th October - assuming the path out of lockdown continues as planned.

Having said that, the most recent media reports have indicated that the continued drop in numbers may be rewarded with a greater easing of restrictions on 28th September than originally planned. Rest assured we will reconsider our stance if the new guidelines provide the appropriate leeway for this to be the case.

We have been overwhelmed by the positive manner in which our residents and staff have approached the pandemic right from the start, and very thankful for the patience and support shown by families. It is particularly reassuring to see that this is still the case so many months down the track. Our residents are very resilient, with the majority having lived through much more challenging times than those in which we currently find ourselves. We will continue to work tirelessly to keep our facility COVID-free.

Should you require further information or wish to discuss any of the above, please contact Amanda Foxwell, Facility Manager or Lisa Marshall, Registered Nurse.

Kind regards

The COVID-19 Prevention & Outbreak Management Team

*Yesterday is history, Tomorrow is a mystery, but what is today?
Today is a gift, that is why we call it the present.*

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